

Making the Pension Payment Order, Gratuity Payment Order, & Commutation Payment Order (e-PPO, e-GPO, e-CPO) available to the pensioner through the DigiLocker platform.

**Government of Maharashtra
Finance Department**

Government Resolution No.: Sankirna-2025/Pr. Kr. 71/Kosha Prasha-5
Madam Cama Road, Hutatma Rajguru Chowk,
Mantralaya, Mumbai – 400
032 Date: 3rd October, 2025.

- References:** 1. Government Resolution No. Sankirna/2022/Pr. Kr. 82/Kosha Prasha-5, dated 24 August, 2023.
2. Government Resolution No. Sankirna/2024/Pr. Kr. 34/2024/Kosha Prasha-5, dated 22 May, 2024.

Preamble :

- A. The Pension Payment Order (PPO), Gratuity Payment Order (GPO), and Commutation Payment Order (CPO) are extremely important official government documents for pensioners, as these documents serve as the fundamental basis for receiving pension and related post-retirement benefits.
- B. Earlier, once pension cases were approved by the Office of the Accountant General, the PPO, GPO, and CPO were issued in printed format and sent by post to the concerned District Treasury Office and pensioner, or delivered by hand to the Pay & Accounts Office, Mumbai or the respective District Treasury Office. However, if, these documents get lost, damaged, or delayed, it causes inconvenience to pensioners and the treasury offices, as well, resulting in verification delays. In order to eliminate these difficulties, ensure transparency, and increase the use of information technology in government administration in line with the State Government's policy of digital transformation, the Government has introduced e-PPO, e-GPO, and e-CPO systems through the above-referenced Government Resolutions.
- C. The Government of India, under the —Digital India Initiative, has launched DigiLocker, a service that allows citizens to store and access their official government documents securely in digital form. As part of Maharashtra's e-Governance reform initiatives, it was proposed to link the digitally issued e-PPO, e-GPO, and e-CPO documents, approved by the Accountant General's Office and forwarded to the Pay & Accounts Office, Mumbai and all District Treasuries, with DigiLocker so that pensioners can conveniently access them online.

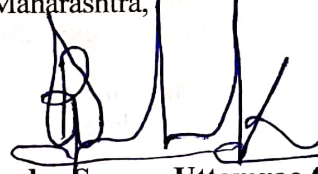
Government Resolution:

1. The Government hereby approves linking of all Pension Payment Orders, Gratuity Payment Orders, and Commutation Payment Orders (e-PPOs, e-GPOs, e-CPOs) issued by the Accountant General (Accounts and Entitlements), Mumbai and Nagpur, and forwarded to the Pay & Accounts Office, Mumbai and all District Treasury Offices, as well as those to be issued in future, with DigiLocker services, effective from 06th October 2025.
2. The Pension Disbursement System shall serve as a Single Window Mechanism for pensioners from the initiation of their pension case to the final payment. Pensioners will be able to link their DigiLocker account with this system and access their e-PPO, e-GPO, and e-CPO digitally in a secure and convenient manner.

3. Integration of *Nivrutivetanvahini* developed by the Directorate of Accounts and Treasuries, Maharashtra State, Mumbai, and e-PPO, e-GPO, e-CPO systems developed by the Offices Accountant General (Accounts & Entitlement) at Mumbai and Nagpur with the DigiLocker has ensured that pensioners have easy and speedy access to their e-PPO, e-GPO, and e-CPO through their personal DigiLocker account.
4. The procedure to be followed by pensioners to access e-PPO, e-GPO, and e-CPO documents through DigiLocker has been stipulated in the Annexure – 1 annexed to this Government Resolution.

This Government Resolution is available on the Government of Maharashtra's website www.maharashtra.gov.in under code 202510031453019305, and has been issued with a digital signature.

By order and in the name of the Governor of Maharashtra,



(Dr. Rajendra Suman Uttamrao Gadekar)
Deputy Secretary to Government,

Copy to :

1. Secretary to His Excellency, the Governor of Maharashtra.
2. Secretary to the Hon'ble Chief Minister / Principal Secretary / Additional Chief Secretary.
3. Secretary to the Hon'ble Deputy Chief Minister (Urban Development and Housing).
4. Secretary to the Hon'ble Deputy Chief Minister (Finance and Planning & State Excise).
5. Private Secretaries to all Hon'ble Ministers and Ministers of State.
6. Leader of Opposition, Maharashtra Legislative Council, Mumbai.
7. All Hon'ble Members of the Legislative Assembly, Legislative Council, and Members of Parliament.
8. All Additional Chief Secretaries / Principal Secretaries / Secretaries of Administrative Departments in Mantralaya.
9. All Heads of Departments, Regional Offices, and Office Heads of Administrative Departments.
10. Registrar, Original Side, High Court, Mumbai.
11. Principal Accountant General (Audit)-I, Maharashtra, Mumbai.
12. Principal Accountant General (Accounts & Entitlement)-I, Maharashtra, Mumbai.
13. Accountant General (Audit)-II, Maharashtra, Nagpur.
14. Accountant General (Accounts & Entitlement)-II, Maharashtra, Nagpur.
15. Commissioner, Income Tax (TDS), Charni Road, Mumbai – 400002.

16. Commissioner, Income Tax (TDS), Nagpur – 444001.
17. Registrar, High Court (Appellate Side), Mumbai.
18. Secretary, Maharashtra Public Service Commission, Mumbai.
19. Secretary, Maharashtra Legislative Secretariat, Mumbai.
20. Registrar, Lokayukta and Upalokayukta Office, Mumbai.
21. Registrar, Maharashtra Administrative Tribunal, Mumbai.
22. Chief Information Commissioner, Maharashtra State, Mumbai.
23. Resident Commissioner, Maharashtra Sadan, Copernicus Road, New Delhi.
24. All Divisional Commissioners.
25. All District Collectors.
26. Chief Executive Officers, all Zilla Parishads.
27. Director, Directorate of Accounts and Treasuries, Mumbai.
28. Director, Local Fund Audit, Navi Mumbai.
29. Joint Directors, Accounts and Treasuries, of Konkan, Pune, Nashik, Chhatrapati Sambhaji Nagar, Amravati, and Nagpur Divisions.
30. Joint Directors, Local Fund Audit, of Konkan, Pune, Nashik, Chhatrapati Sambhaji Nagar, Amravati, and Nagpur Divisions.
31. Pay and Accounts Officer, Pay & Accounts Office, Mumbai.
32. Senior District Treasury Officers – Thane, Pune, Nashik, Chhatrapati Sambhaji Nagar, Amravati, and Nagpur.
33. All District Treasury Officers.
34. All Sub-Treasury Officers.
35. All Desks in the Finance Department.
36. Select file – (Treasury Administration-5) Desk.

Annexure – 1

Procedure to be followed by Pensioners to Access e-PPO, e-GPO, e-CPO through DigiLocker

A. Creating a DigiLocker Account:

Download the DigiLocker App (Android/iOS) or visit www.digilocker.gov.in & click on "Sign Up", enter your Aadhaar Number and Mobile Number, and verify using OTP. If you already have an account, simply log in using your existing credentials.

B. Finding the Department:

Go to "Issued Documents" or "Search Documents."

Select "Maharashtra State" and search for "Directorate of Accounts and Treasuries".

There after the following options will appear:

- ❖ Pension Commutation Payment Order
- ❖ Gratuity Payment Order
- ❖ Pension Certificate

C. Filling of Information to get the documents:

Enter the Pension Payment Order Number (e-PPO) and the Name of the Treasury Office, then click "Get Document."

D. Accessing e-PPO/e-GPO/e-CPO:

Your e-PPO, e-GPO, and e-CPO documents will automatically appear in your DigiLocker account.

They can also be downloaded in PDF format.

E. In Case of Difficulties:

If you face any issues, contact the Help Section available on the DigiLocker app or website.

F. User Manual:

A detailed user manual on linking of e-PPO, e-GPO, and e-CPO with DigiLocker is available on the Pension Portal:

<https://pension.mahakosh.gov.in/login.jsp>

→ User Manual > Pension > DigiLocker User Manual.